

# Deliveries Made Smarter

#1 Last-mile delivery software for Enterprises & SMBs



# The wave of local commerce is here.



The current scenario

With the latest shift in consumer preferences, brands are looking to bring themselves closer to customers and as a result, moving to local commerce. By selling direct to consumer, brands are able to achieve faster delivery, own their customers data, and improve customer satisfaction.

## The problems faced to move to local commerce.

01

Difficulty in creating a seamless online ordering experience.

02

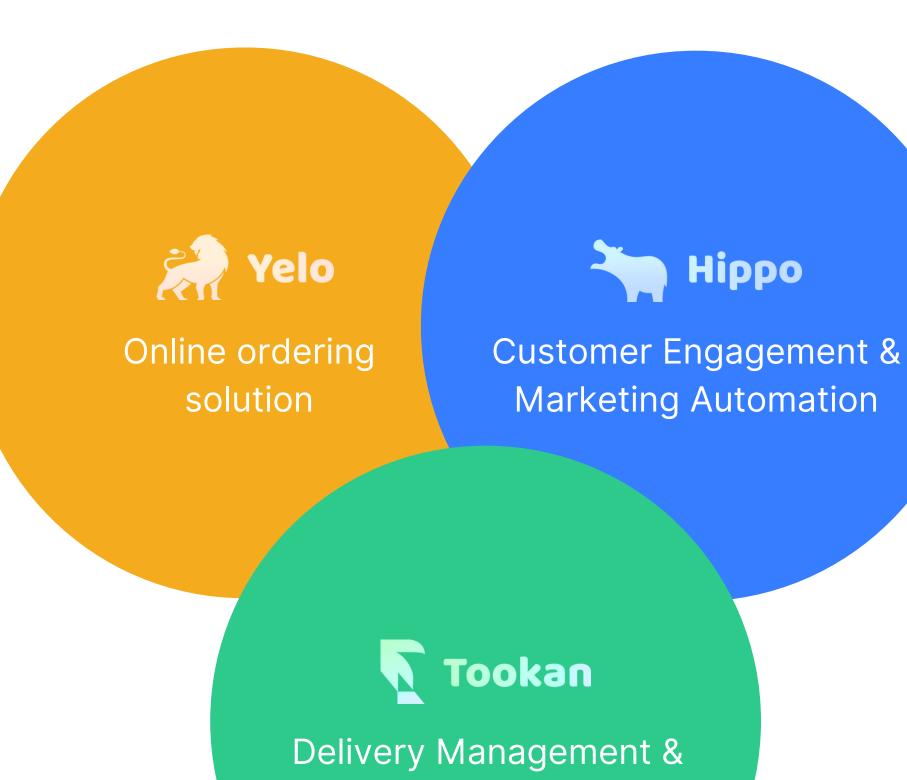
Inefficient management of delivery operations.

03

Inability to build dialogue with customers & prospects.

## The Jungleworks Hyperlocal Stack.

The End-to-end local commerce solution to grow and scale a local business.

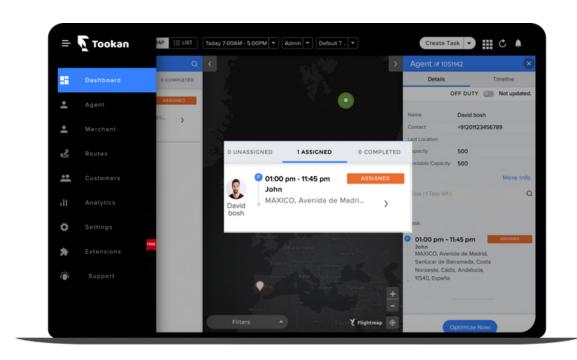


**Route Optimization** 

Hippo

## Tookan - Delivery Management Platform

Best-in-class route planning, fleet tracking and last-mile delivery solution for SMBs and Enterprise.



Platform	Features	Integrations
<ul> <li>Delivery Dashboard</li> <li>Driver Application</li> <li>Manager Dashboard</li> <li>Booking Forms</li> </ul>	<ul> <li>Automated Dispatch &amp; Agent Scheduling</li> <li>Route Optimization</li> <li>Real-time tracking</li> <li>Geo-fencing</li> </ul>	<ul> <li>50+ POS and Ecommerce Integrations</li> <li>20+ Payment Solutions</li> <li>25+ SMS gateways integrated</li> </ul>

## Platform Offerings

#### **MANAGER APPS**

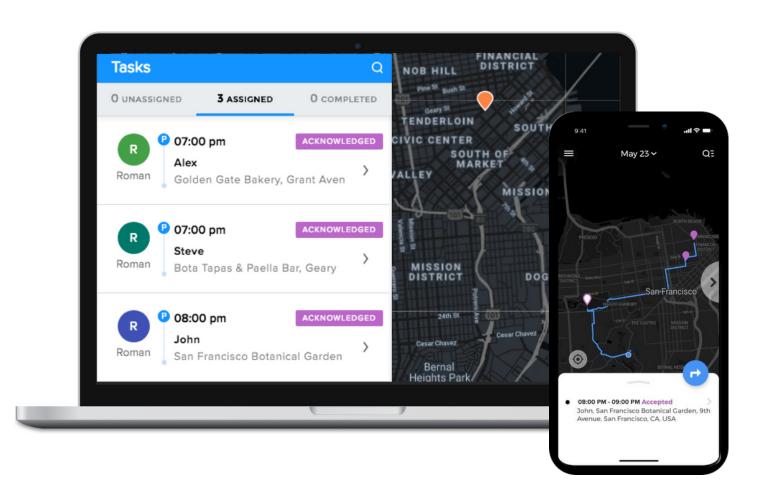
Native mobile apps for managers to manage end-to-end delivery operations

#### **POWERFUL ADMIN DASHBOARD**

Dispatch dashboard to manage your business from a centralized view

#### **AGENT APPS**

Mobile-Friendly Apps for service agents for hassle-free delivery of orders



#### **CUSTOMER APPS**

Native mobile apps for iOS & android to access on the go. Web Booking form is also available.

## Features

#### **ROUTE OPTIMIZATION**

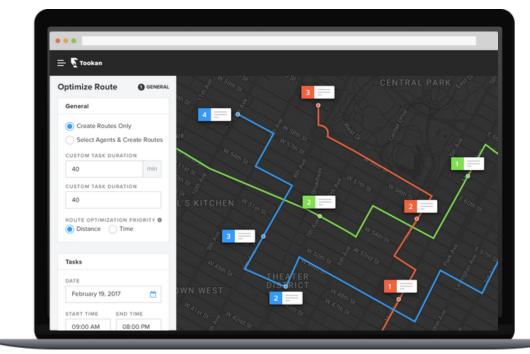
Retrieve the most efficient path of any mode of transportation with Tookan

#### **REAL-TIME TRACKING**

Provide an exceptional delivery experience by allowing customers to track orders in real-time.

#### **AUTOMATED DISPATCH**

Eliminate manual orders by automating dispatch to nearby & available agents





G2 Grid® for Route Planning Software

### Features

#### **FLEET TRACKING**

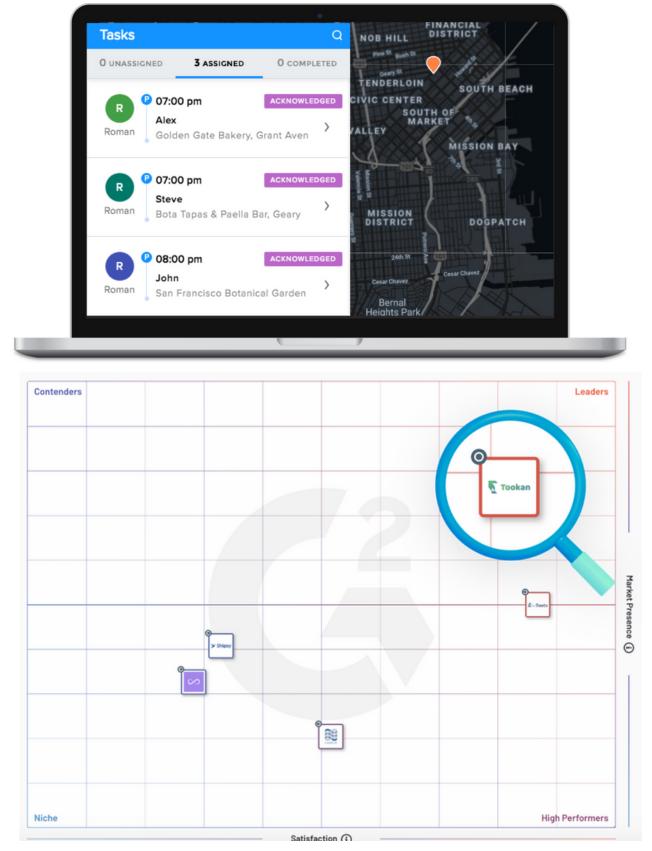
Monitor delivery requests, real-time status, routes, driver's activities & client reviews.

#### **AGENT SCHEDULING**

Map your entire agents' schedule on Manager's dashboard to check availability and schedules.

#### **GEO-FENCING**

Mark the operational area of your agents by creating multiple geofences



G2 Grid® for Fleet Tracking

## Features

#### **TASK POOLING**

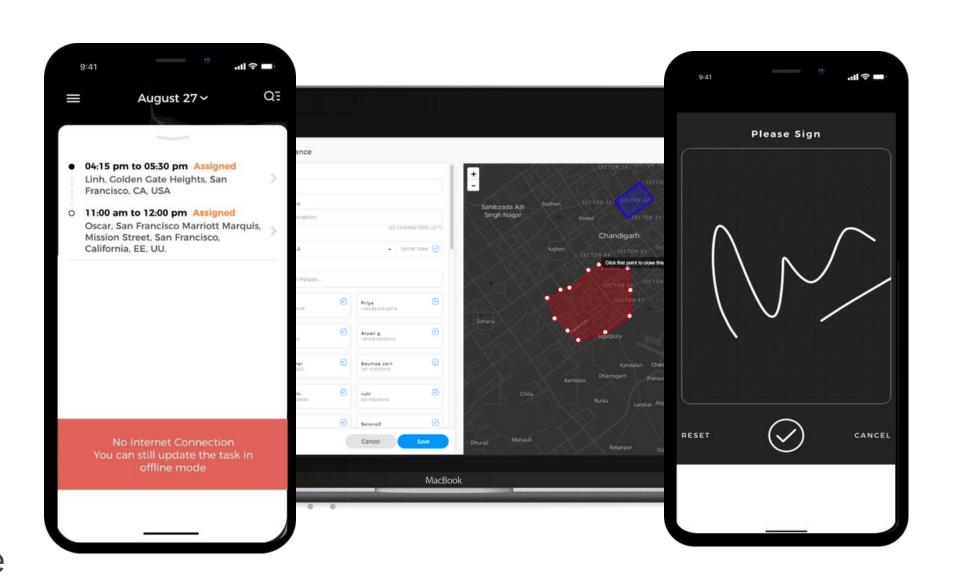
Reduce your delivery cost and order fulfilment time by enabling Pooling in your Batch-wise allocation logic.

#### **INVENTORY MANAGEMENT**

Orders placed by customers are checked against the inventory of all drivers and then the notification is sent with sufficient inventory.

#### **PROOF OF DELIVERY**

Allow your agents to scan barcodes, add notes, images and collect digital signatures.



#### **AGENT WALLET**

Agent Wallet provides you with a wallet to keep a record of all the transactions done by an agent.

## Integrations

#### **PAYMENT INTEGRATIONS**

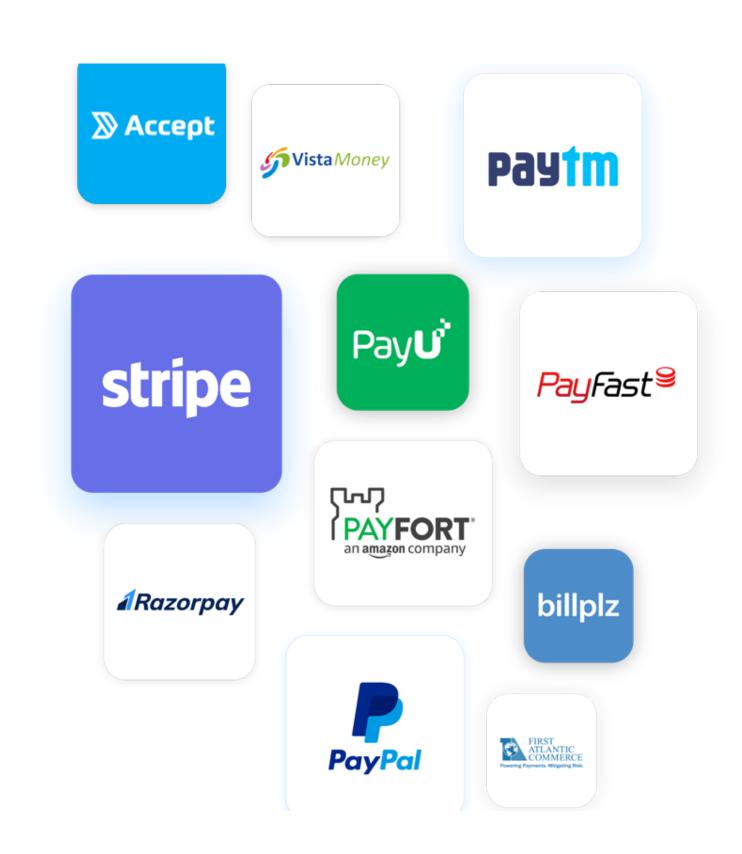
From Paypal to Razorpay to Paytm, Tookan has integrated with over 100+ external payment gateways from around the world.

#### **SMS GATEWAYS**

25+ integrations that govern the end-to-end communications between businesses and customers

#### **ORDERING PLATFORMS**

50+ POS and E-commerce integrations to automatically create orders/manage inventory



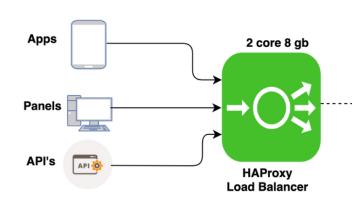
## Customers by Industry

Making deliveries smarter for 3000+ businesses with our last mile, route planning & fleet management software.

QSR	<u>McDonald's</u> <u>Domino's</u>	
Retail	<u>Decathlon</u> <u>One Cart</u> <u>Misr Pharmacies</u>	
Logistics	<u>Woowa Brothers</u> <u>Yalla Fel Sekka</u>	
Others	<u>BeerBox by AB InBev</u> <u>Tupuca</u>	



## Technical Architecture

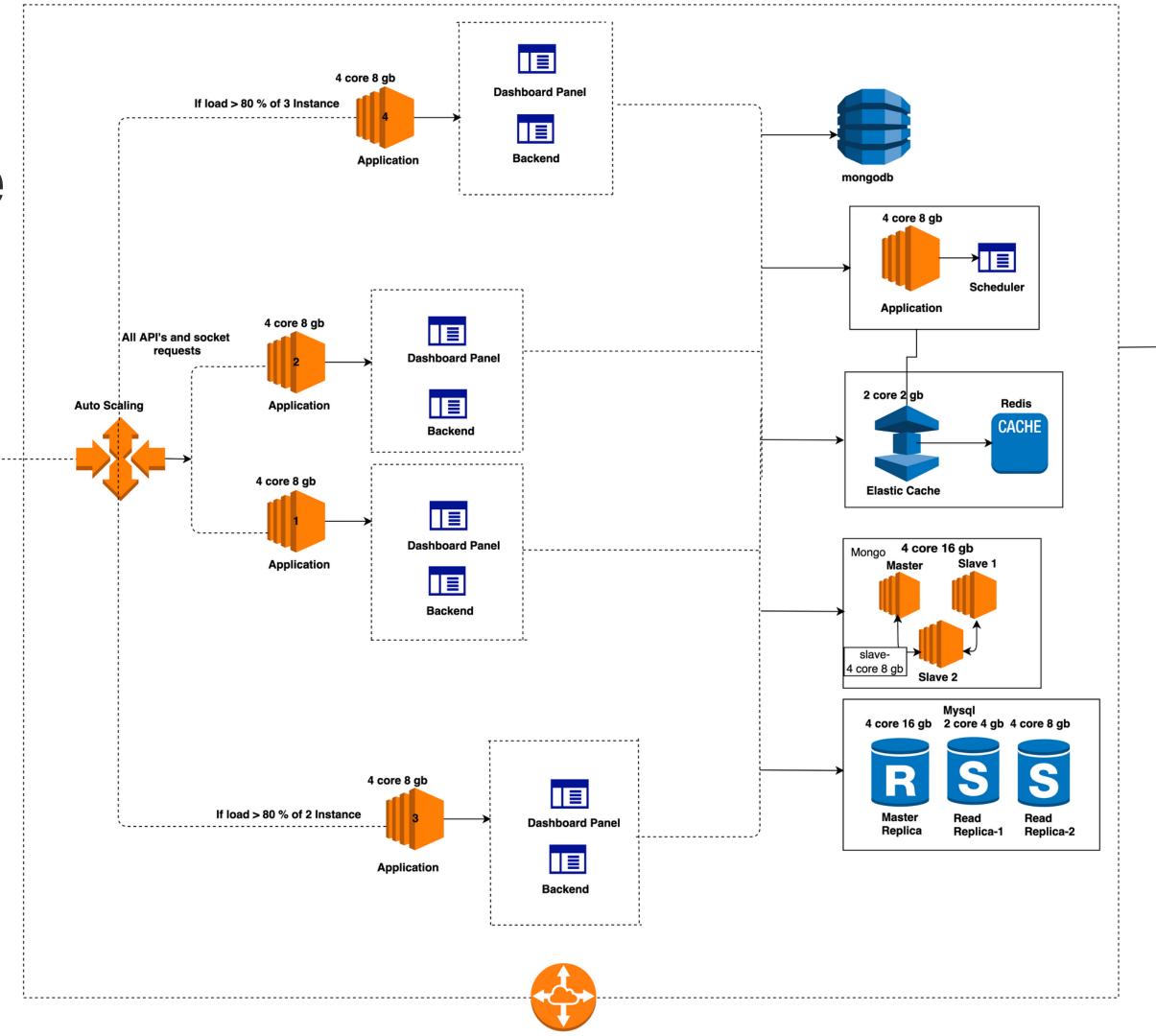


#### **Application server**

Size-: 4 core 8 gb
Root volume - 50 gb
Secondary volume 100 gb

#### **Databases**

Databases Mysql - 150gb Mongodb - 150gb



## **Empowering Businesses of all types**



**Pickup & Delivery** 







**Home Services** 

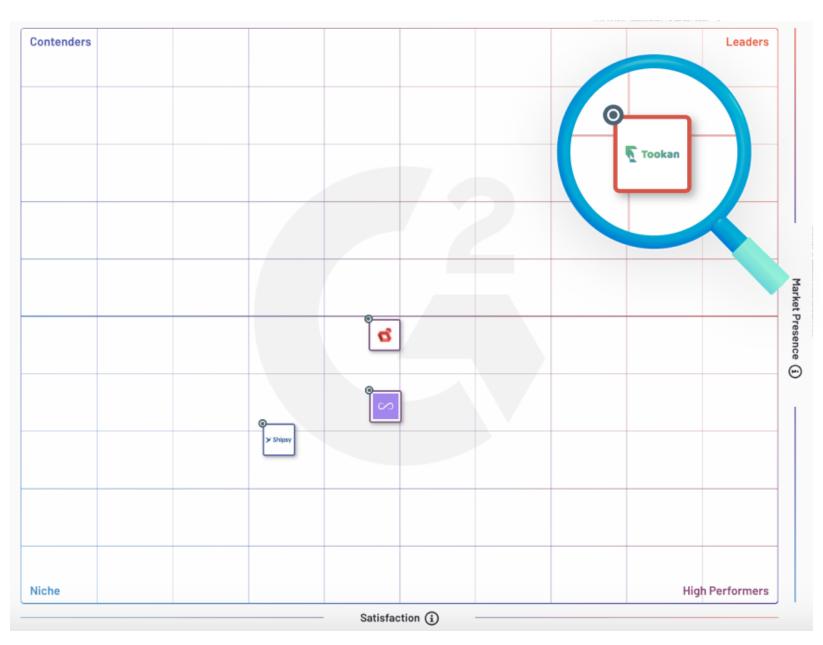


**Mobile Workforce** 



**Repair Services** 

# Market Leader for Last Mile Delivery Users Love Us...





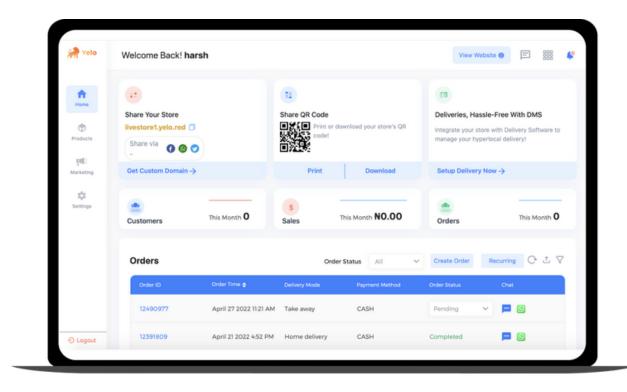






## Yelo - Hyperlocal Ordering Platform

An online ordering platform that supports all business types: 1. Marketplace 2. Brands 3. Storefront



#### **Platform**

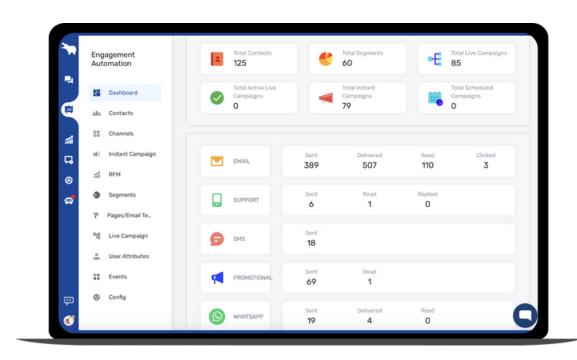
- Customer Ordering Web & Mobile Applications
- Merchant App and Vendor Panel
- Owner Dashboard to manage orders, merchants and customers.

#### **Features & Integrations**

- Catalogue & Inventory Management
- Discount & Promotions Management
- 75+ Payments Integrated
- 80+ Global Languages Supported
- Report & Analytics

## Hippo - Customer Engagement Platform

Engage, retain and grow your customers at various touchpoints through omnichannel engagements.



# Channels Email WhatsApp Messenger SMS Push Notifications Features & Integrations Automated Chat Bots Audio/Video Calling Advanced Analytics & Segmentation Omnichannel Campaigns Pre-built Email Templates

Create a seamless online ordering experience with Yelo

Make delivery smarter with Tookan



# How we empowered businesses in 2023.

Powered transactions worth **\$95 Million** 

8.5 Million orders created.

Over 500 Million Kilometers travelled.

1300+ new relationships formed.





## Success story: A word from our customers.

#### Rafaella

Analyst

Tookan is a good solution for companies wanting to improve their delivery operations. It has the essential features of a pickup and delivery service, including auto allocation and the agent app.

We are having a good experience so far with the commercial support team, very helpful and fast to answer our queries.

#### Leon

Founder

Tookan is very easy to use and has tons of features that you can configure to your specific requirement.

Auto allocation of orders with tracking rider location has been very effective for us when using this platform.

#### **Justin**

CTO

Tookan has been a great product that is very customizable and functions well under high volume. The templates and settings make it very easy to work with the product to fit your unique use case. Both the dashboard and Agent App function really well, the documentation is great and if you have any questions, support is very responsive.

#### Wei

Consultant

I use Tookan to manage customers' orders and assignment requests. By managing all customer requests online, we are able to be more effective and efficient.

Tookan helps to take in customers' requirements and assignment requests on time and online. The available customization helps in dealing with different customer needs and demands.

## Some of our esteemed clients.













Along with our recent accolades.















## Thank You

#### Do you want to work with us?

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